



Stocking Synvisc-One Through Buy and Bill

Another option to obtain Synvisc-One or SYNVISC for your patients with commercial insurance is to Buy and Bill

If you elect to stock Synvisc-One and/or SYNVISC for your patients, it is important to research the patient's insurance benefits before administering the product to assess whether Synvisc-One or SYNVISC is covered, if Buy and Bill is permitted, whether there is a setting-of-care restriction, and if the patient's cost-sharing requirements, which include deductibles, co-payments, coinsurance, and out-of-pocket maximums, are met.

How to Buy and Bill for commercial patients:

- 1 Verify patients' coverage using SYNVISC Connection Insurance Verification Service
(See SYNVISC Connection section of toolkit)

- 2 Purchase Synvisc-One or SYNVISC directly from Genzyme:
 - Complete New Customer Packet to establish a direct purchasing account
(New Customer Packet is enclosed in pocket of Medicare tab)
 - Ask your sales representative to review the current pricing options to determine the quantity you would like to purchase
 - Payment terms are within 120 days of invoice/shipment

- 3 Administer Synvisc-One or SYNVISC

- 4 Bill the patient's health plan for Synvisc-One or SYNVISC and administration procedure:
 - Collect the patient's co-pay/coinsurance for office services

- 5 Commercial payer reimburses office for administration procedure as well as for Synvisc-One or SYNVISC, based upon the established contract with the payer



SYNVISC Connection Helps Streamline Reimbursement

SYNVISC Connection is a comprehensive reimbursement support program designed to simplify the reimbursement process and help you focus on treating your patients. Our Reimbursement Specialists provide expert support, information, and tools through multiple channels:



E-mail



Phone



Fax



Web

Services to help you make the connection:

- Insurance Verification
- Prior Authorization assistance
- Claims assistance for denied or underpaid claims

Questions? Make the SYNVISC Connection

Call: (800) 982-8292

Fax: (800) 508-8083

www.SynviscOne.com/reimbursement

genzyme

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