



Quick and Easy Verification of Insurance Coverage

Use SYNVISIC Connection to simplify the Insurance Verification (IV) process. Conducting a patient's specific IV through SYNVISIC Connection will help your office understand your patient's coverage requirements for Synvisc-One and SYNVISIC, as well as the specialty pharmacy options and if Prior Authorization (PA) is required.

Here's how the Insurance Verification service works:

- 1 Complete the Patient Access Form and fax it to (800) 508-8083 or, if you are an eServices user, submit the Patient Access Form via eServices at www.synvisiceservices.com.
- 2 Our reimbursement experts will research your patient's specific insurance benefits to determine coverage, specialty pharmacy options, and if a PA is required.
- 3 In 2 to 3 business days, SYNVISIC Connection will communicate the results by fax or eServices, with all the patient-specific coverage and benefit information, including co-payment, deductible, and out-of-pocket maximums. (For an example, view Patient Access Results Form.)
 - If a PA is required, SYNVISIC Connection will relay all PA requirements on the IV Results Form (See Prior Authorization Card for more information.)
 - If the use of a specialty pharmacy provider (SPP) is required, preferred, or optional, SYNVISIC Connection will relay that information and include the necessary SPP order forms, if available

Questions? Make the SYNVISIC Connection
Call: (800) 982-8292
Fax: (800) 508-8083
www.SynviscOne.com/reimbursement